

Mountain Transit Authority

West Virginia in State of Recovery

USA Today reported the following on June 25, 2016: It was the third-deadliest flood on record in West Virginia, according to the West Virginia state climatologist Kevin Law. Only the Buffalo Creek flood in 1972 (when 125 died after a dam break) and a November 1985 flood (when 38 died from a combination of Hurricane Juan's remnants and another storm) killed more in the state, Law said

In Nicholas County, much of the town of Richwood was inundated by high water from the Cherry River, forcing the relocation of a nursing home. In nearby Greenbrier County, the grounds of the 238-year-old Greenbrier Resort, a National Historic Landmark, were partially flooded by water

from Howard's Creek.

One dramatic video posted on the WV Metro news website showed a burning house floating down Howard's Creek in White Sulphur Springs.

Federal Emergency Management Association

According to FEMA's website, on June 25, 2016, President Obama issued a major disaster declaration for the State of West Virginia. This declaration releases federal funding to help individuals and communities recover from the severe storms, flooding, landslides, and mudslides that occurred.

FEMA is working to provide commodities and support to the State of

West Virginia's distribution efforts. The agency has moved water and food supplies into West Virginia and is turning them over to West Virginia Emergency Management Agency for distribution to impacted communities. In support of the State of West Virginia, FEMA has deployed over 250 staff to the state to assist in response and recovery. An Incident Management Assistance Team (IMAT) has arrived to coordinate directly with the State of West Virginia and support requests for assistance.

MTA Flood Support

The MTA garage was used as a housing facility for flood supplies. Jim Davis coordinated with The Church of Christ to have a trailer



Church of Christ delivering supplies

We also received a bus load of supplies from our sister transit agency, Mid-Ohio Valley Transit Authority. Most of the supplies have been dispersed to surrounding communities.

Thank you

We would like to thank all of our drivers for their safe and coordinated efforts during this tough time. West Virginians are resilient and together we will come through

MTA Buses Get Updated Zonar Systems

On July 20th and 21st, Zonar representatives installed updated systems in the MTA buses.

Zonar allows MTA access to essential information easily, accurately and instantly. With the updated version, we will now know where every vehicle is at all times. Zonar also tells us how the vehicles are operating, when they need service, and how to manage and minimize cost. It gives a clear picture of every vehicles location,

fuel efficiency, speed, stops, idling, maintenance needs and more.

Due to a change in the data entry process, all drivers will be taught how to correctly operate the newest version of Zonar. We appreciate your patience and cooperation as we navigate this change together.

Zonar Capabilities

- Ongoing visibility of all assets and how well they are running

- Replaces manual meter reading with automated meter collection
- Prevents serious problems before they happen with real-time engine diagnostics
- Manages fuel by decreasing



MOVTA delivering supplies

Upcoming Meetings: 8-17-2016 MTA Board of Directors

MTA Employees Receive Certifications

Certified Community Transportation Supervisor

On June 28th and 29th, Assistant Manager, Ashley Funk, attended the Certified Community Transportation Supervisor course at Stonewall Jackson.

According to the Community Transportation Association of America, the front-line supervisor has a pivotal role in the transit organization. He or she is accountable for most of the day-to-day success of its operations. In their supervisory role, these individuals must also understand

the overall activities and mission of the transit organization, and they must be able to convey its practices, principles and priorities to the operating staff.

To meet the unique challenge facing these important personnel, CTAA has developed the "all new" Certified Community Transit Supervisor "5.3" program. This two-day classroom workshop includes a wide variety of skills necessary to successfully manage front-line employees and a web-based prerequisite course. The workshop will provide comprehensive training in

leadership, working effectively within a team, advanced communication skills, the supervisor's role in safety, and the supervisor's role in customer driven service.

Passenger Service and Safety Trainers

The (PASS) Trainer and Driver Certification Program ensures that community transportation drivers have current expertise in passenger assistance techniques and sensitivity skills appropriate for serving persons with disabilities. The PASS program is de-

On July 14th and 15th, Operations Supervisor, Jim Davis, and Assistant Manager, Ashley Funk, attended the PASS Train the Trainer certification course. Both employees passed the certification exam and are now qualified to train drivers in the PASS



Service Animals

The Federal Transit Administration released *FTA C 4710.0* which provides guidance on the American with Disabilities Act (ADA). According to the Americans with Disabilities Act (ADA) of 1990, a service animal is "any guide dog, signal dog, or other animal individually trained to work or perform tasks for an individual with a disability, in-

cluding, but not limited to, guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, providing minimal protection or rescue work, pulling a wheelchair, or fetching dropped items."

The Department of Justice (DOJ) narrowed the definition of a service animal in amendments to

its ADA regulations in 2010, but the DOT ADA regulations were unaffected. Public transit providers must follow the DOT definition in § 37.3 when assessing whether to accommodate a particular animal. While most service animals are dogs, DOT's definition recognizes the possibility of other animals.

Transit agencies are not required

Drivers **cannot** ask or require riders to provide documentation for their service animal before boarding a bus, however, they may ask riders two questions:

- (1) Is the animal a service animal required because of a disability?
- (2) What work or task has the animal been trained to perform?

Updated Route Information

Summersville Loop

On Tuesday, July 5th, Richard Peavy began the Summersville Loop Route. We are pleased to share that during the month of July, he had almost 200 passengers.

With a low fare of 75¢ one-way, this route can help a lot of residents in the Summersville area.

We hope that the Summersville Loop or "Sloopy" as Peavy refers to it, will continue to grow and be an asset to the community.

Greenbrier County

We are also pleased to the announce that the Greenbrier County routes have new schedule brochures. We worked with Smartmaps, Inc. to create a map

that encompasses both routes.

At this time, we are working on color coding the buses to coordi-

